

SPECIFIC PROCUREMENT NOTICE

REQUEST FOR EXPRESSION OF INTEREST

Consultancy Services Management Information System

Country: Independent State of Papua New Guinea (PNG)

Name of Project: Energy Utility Performance and Reliability Improvement Project (P167820)

Contract Title: MIS Engineering Firm

RFB Reference No.: *PG-PPL-480637-CS-INDV*

PPL Tender No.: 05/2025

1.The Independent State of Papua New Guinea (Borrower) has received financing from the World Bank towards the cost of the Energy Utility Performance and Reliability Improvement Project and intends to apply part of the proceeds for this consulting services.

2.Planning to implement a Management Information System (MIS) program to improve its operational efficiency, data management, and decision-making processes. This system will allow for the incorporation of a suitable enterprise MIS that will enable more efficient, transparent, and accountable development of processes and activities in all areas of the business. This includes the operation and maintenance of assets for electricity supply, handling of customer claims, commercial functions, and management of corporate resources. To ensure that the MIS is effective, it will be supported by an updated and improved database that includes information on customers, assets, and other relevant data. This database will be supported by a geographic information system. Assessment of current situation of PPL regarding use of digital applications, Gap analysis, Preparation of Action Plan for incorporation of digital technologies and applications in core business units of PPL and implementation roadmap. Preparation of specifications for required ICT infrastructure and Develop specifications for implementing a National Digital Contact Center and the Organizational restructure and training program.

3.The estimated duration for the assignment will be for 4 years, but not later than 14 September 2027 when the project is scheduled to close. The position would be subject to a probationary period of six months. A six-month probationary period will apply from the start date. Before the end of the probationary period, the performance of the consultant will be evaluated. Should the performance be evaluated as non-satisfactory, the contract will be terminated immediately at the conclusion of the probationary period. A performance appraisal will be undertaken every 12 months for confirmation of continuity.

The Firm is expected to perform the services, full time starting as soon as possible upon signing of the contract for this service.

The position is based in Port Moresby, in PPL National Office, although travel may be required from time to time to PNG provinces.

4.The detailed Terms of Reference (TOR) for the assignment can be found at the following website: <https://portal.tenderlink.com/pngpower> .

5.PNG Power Ltd now invites eligible individuals (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services (attach curriculum vitae with description of experience in similar assignments, similar conditions, etc.). Firms’ staff may express interest through the employing firm for the assignment and, under such situation, only the experience and qualifications of individuals shall be considered in the selection process.

large-scale programs or projects. The Information and Communication Technology (ICT) infrastructure, preparation of digitalization roadmap and technical specifications of Management Information System (MIS) at PNG Power Limited (PPL)

- Software and/or system development services; System integration services
- At least 5 completed MIS projects for utility companies (e.g., power, gas, water) within the past 12 years, focusing strongly on OMS, CMS, IMS, and/or ERP systems. Among projects, at least 2 projects are distribution and retail expertise-related projects.
- Demonstrated experience in communication hardware and software, network design, server room expansion, and bid evaluation.
- A deep understanding of public utility business operations.
- A minimum average annual turnover of US\$2 million in the past 5 years.
- At least 5 years of cumulative experience in World Bank or other International Financial Institution (IFI) projects, with a focus on MIS and/or ICT design and/or implementation.

6.The attention of interested Consultants (including firms) is drawn to paragraph 3.14, 3.16 and 3.17 of the World Bank’s Procurement Regulations for IPF Borrowers July 2016, revised November 2017 and August 2018 (“the Regulations”), setting forth the World Bank’s policy on conflict of interest.

7. Expressions of interest must be submitted through <https://portal.tenderlink.com/pngpower> or email tenders@pngpower.com.pg on or before the ____th of May before 1600 Hrs PNG Local Time.

8.For further information the following contact details are provided:

Team Leader-Tender & Supplier Management
Attn: Ms. Danae PALA
PNG Power Limited
P.O. Box 1105, Boroko
City: Port Moresby, National Capital District
Country: Papua New Guinea
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E-mail: dpala@pngpower.com.pg
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All expression of interest must be submitted through Tender link: <https://portal.tenderlink.com/pngpower>

Registration on tender link is free through the same link.

TEMPLATE FOR CURRICULUM VITAE (CV)

Name of Expert: {Insert full name}

Date of Birth: {day/month/year}

Country of Citizenship/Residence

Education: {List college/university or other specialized education, giving names of educational institutions, dates attended, degree(s)/diploma(s) obtained}

Employment record relevant to the assignment: {Starting with present position, list in reverse order. Please provide dates, name of employing organization, titles of positions held, types of activities performed and location of the assignment, and contact information of previous clients and employing organization(s) who can be contacted for references. Past employment that is not relevant to the assignment does not need to be included.}

Period of employment, Employing organization and your title/position. Contact information for references and Country. Also include summary of activities performed relevant to the Assignment

[e.g., May 2005-present] [e.g., Ministry of, advisor/consultant to...For references: Tel...../e-mail.....; Mr. Hbbbbb, deputy minister]

Membership in Professional Associations and Publications:

Language Skills (indicate only languages in which you can work): _____

Adequacy for the Assignment:

Reference to Prior Work/Assignments that Best Illustrates Capability to Handle the Assigned Tasks

Expert's contact information: (e-mail, phone.....)

Certification:

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience, and I am available, as and when necessary, to undertake the assignment in case of an award. I understand that any misstatement or misrepresentation described herein may lead to my disqualification or dismissal by the Client, and/or sanctions by the Bank.

Name of Expert

Signature

{ day/month/year }
Date