

PACIFIC POWER ASSOCIATION

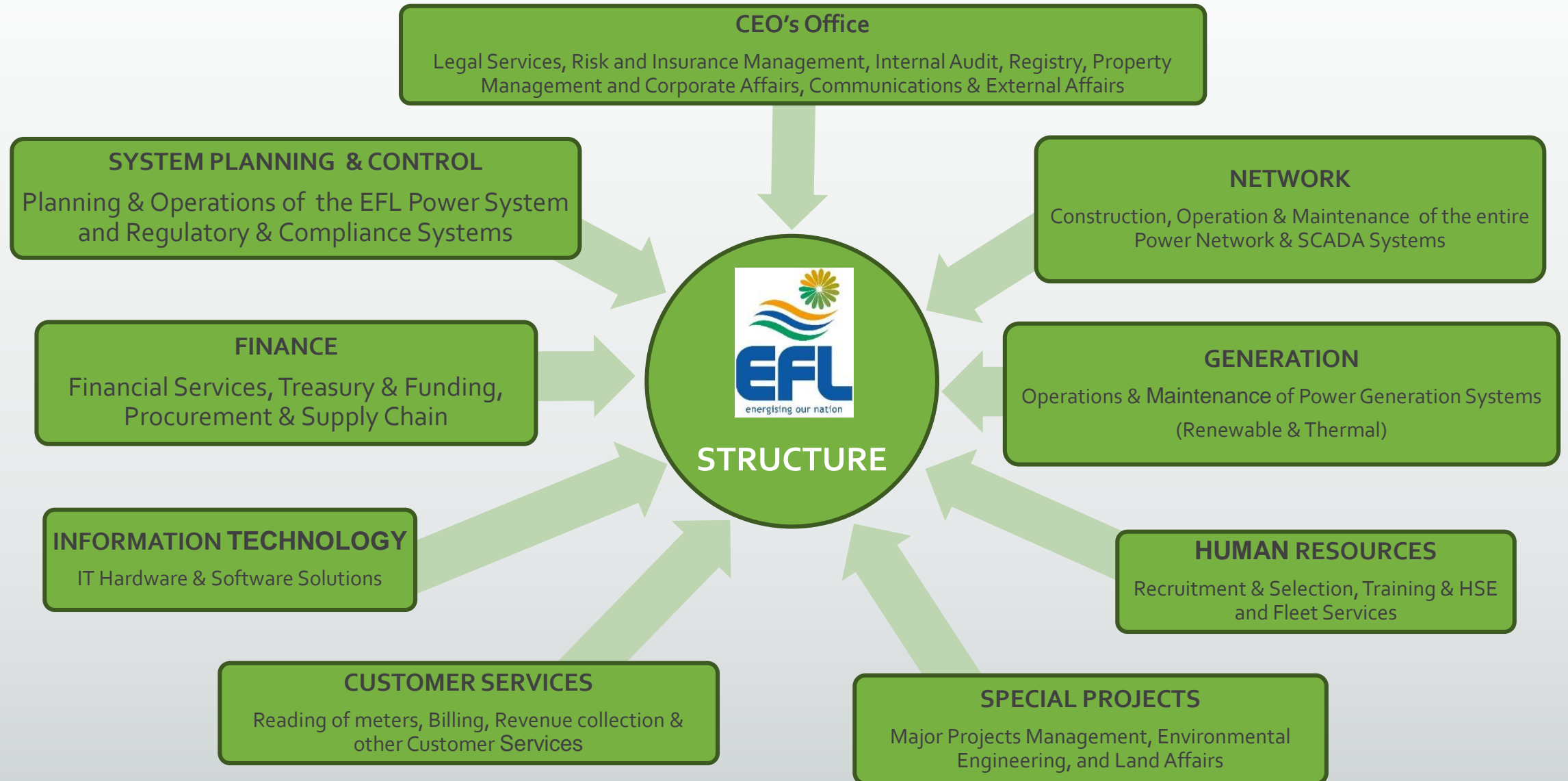


Business Continuity Amidst COVID-19

| Hasmukh Patel | Chief Executive Officer & Director | Energy Fiji Limited |

| Virtual Conference |
| Thursday 26th August, 2021 |

➤ EFL Management Organisation Structure



➤ Performance & Challenges of COVID - 19 in 2020

- ▶ Community Transmission of COVID-19 in Fiji - First case in Western Viti Levu on Friday 19th March, 2020
- ▶ Led to lockdowns of targeted areas & closure of businesses (temporary & permanent) and operations
- ▶ EFL Personnel Directly Affected with COVID-19 - Nil
- ▶ Strategies to Combat the Spread within EFL & Impact on Business Operations
 - ▶ Provided PPEs, Sanitization, Staff outside contained zones unable to attend to work sent on annual leave
- ▶ Impact on Demand & Supply
 - ▶ Demand Decline – 10% compared to same period in 2019
 - ▶ Decline in Sales Value – 9% compared to same period in 2019
 - ▶ Impact on budgeted profit – Nil (Decline in Demand, Good Hydrology, & Favorable Fuel Price)
- ▶ Financial Status – 2020
 - ▶ Whilst 2020 was plagued with the challenges of the global pandemic, EFL was able to perform up to expectations and posted a profit of \$82.67M (Before Tax) with a renewable energy mix of 64.17%

➤ Performance & Challenges of COVID - 19 in 2021

- ▶ COVID-19 cases contained to border quarantine
- ▶ Community Transmission of COVID-19 in Fiji - First case in Western Viti Levu on Saturday 17th April, 2021
- ▶ Led to lockdowns of targeted areas & closure of businesses (temporary & permanent)
- ▶ Impact on EFL Personnel
 - ▶ First Confirmed Case – Tuesday 29th June 2021
 - ▶ EFL Staff tested positive since Tuesday 29th June to Thursday 26th August 2021 – 95
 - ▶ Fatalities within EFL as a result of COVID-19 - Nil
- ▶ Mandatory Vaccination announced by Government – Public Health (Amendment) Act 2021 – Thursday 8th July 2021
 - ▶ Vaccination – Made compulsory before 15th August 2021 (at least 1st dose) & 1st November 2021 (2nd dose)
 - ▶ EFL Vaccination Rate – 1st dose 872 (98.53%); 2nd jab – 653 (74% as today, Thursday 26th August 2021 – 224 persons remaining)
 - ▶ Target Full Vaccination - Saturday 9th October 2021 (eve of Fiji's 51st Independence Day)
 - ▶ Termination of Employment – 13 (1.47%) after 15th August 2021 (Total staff 882 as of 30th June 2021)

➤ Performance & Challenges of COVID - 19 in 2021

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▶ Strategies to Combat the Spread within EFL & Impact on Business Operations

▶ Government Issues Protocols for COVID Safe Business Operations

Use of Personal Protective Equipment (PPE), maintaining 2-metre physical distance, hand washing facilities and/or sanitizers, Employees seated 2-metres apart, use smart phone, use of CareFIJI app & QR Code, video surveillance systems, operate at 50% of the establishment or strict 2-metre physical distance, temperature monitoring, absentee register, contact tracing, dedicated isolation room/section to isolate suspected COVID-19 cases, maintain safe hygiene protocols & disinfect all frequently-touched surfaces, maintain operational bubbles & no inter-mingling of separate bubbles or shifts at work or outside, designated & demarcated breakout rooms with no sharing of food, drinks, cutlery, utensils, cups, bilos, cigarettes, or co-mingle, no social gathering, provide for ventilation & circulation of air within the operation area, employees to be from the same containment area & no movement in & out or between Containment and non-Containment Areas, provision of company transport from home to the business site, fully vaccinated¹ may travel on public transport with strict protocols of 2-metre distance from the next passenger & wear masks at all times, Ensure all back of house operations, such as kitchen, docking area, storage, car parks and office spaces are well ventilated with all COVID safe protocols, separate check-out/collection counters including 50% capacity, 2-metre physical distance, as applicable, and frequent sanitization observed, Standard Operating Procedures (SOPs) to identify hotspots and manage large crowds and long queues, businesses must engage in regular on-site COVID Safe training & awareness.

▶ Compliance to Health and Safety at Work (General Workplace Conditions) (Amendment) Regulations 2021

▶ Breaches attract penalties from \$20 to \$10,000 and 5 years in imprisonment.

➤ Performance & Challenges of COVID - 19 in 2021

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- ▶ Creation of separate bubbles (one week in the office & another week from home) and separated locations for safeguard & business continuity
- ▶ EFL Personnel de-centralized and operating from multiple locations minimizing physical contact
- ▶ Teams provided IT tools to work from home, depending on the nature of work
- ▶ EFL Personnel travelling on public transport were provided with EFL transportation
- ▶ BCP plans activated - National Control Centre & Contact Centre replicated at separate locations
- ▶ Virtual Meetings have become the order of the day
- ▶ Fast-tracked Digital Banking Activated
- ▶ E-initiatives Enhanced for customer issues & payments
- ▶ Impact on Demand & Supply
 - ▶ Demand Decline – 15% (compared to 2019)
 - ▶ Decline in Sales Value – 15% (compared to same period in 2019)



VINAKA - THANK YOU

Hasmukh Patel
Chief Executive Officer (CEO)
Energy Fiji Limited

