

## **UK defect reporting system boosts problem notification**

The UK Energy Networks Association has launched national equipment defect reporting scheme that allows engineers from subscribing companies to share information through an automated web-based system about equipment failure incidents and defects. The system allows early notification of potential problems with equipment, saving on costs, customer outage and production time and also improving staff safety. All UK distribution network operators as well as National Grid, a number of utility service providers and industrial users participate in the scheme, known as NEDeRS. “Through an ever-widening community of participants, this has become an essential tool for companies and their engineers,” says ENA chief executive Nick Goodall. Controlled by the ENA to coordinate safety and reliability information, the scheme is open to asset owners and network operators but not manufacturers. The system allows users to search for equipment defects by criteria including plant type or manufacturer, and contains photographs, diagrams, associated documentation and contact numbers for the majority of plant items registered. The system has also recently been adopted by some Australian distribution networks.

{ Source esaa news }